

MEMORANDUM

To: Western Technology Services, President's Leadership Team, Senate, Campus Council, SOGS and USC Executive, Affiliate University College Presidents

Cc: CTO Selection Committee

From: Florentine Strzelczyk, Provost & Vice-President (Academic)

Date: September 12, 2024

Re: Announcement of new Chief Technology Officer: Jason Oliver

I am delighted to announce that **Jason Oliver** has been appointed to the role of Chief Technology Officer, effective December 2, 2024.

Jason joins Western from the University of Sussex following an extensive international recruitment. With 20 years' experience in driving digital transformation and innovation in complex organizations, including six years in higher education, Jason is well-positioned to make significant contributions to Western's strategic growth and success.

Currently the Chief Digital Transformation Officer at University of Sussex since 2022, Jason was previously the university's Director of IT and Sussex Projects, creating a digital strategy and roadmap to rebuild technology estate as well as a governance framework to provide visibility and performance oversight of IT strategy, operations and research. As Director of IT at the Science Museum Group in London, Jason helped the institution become a leader in the sector by using technology to increase visitor numbers and engagement. Prior to this role he was Head of Technology Operations for the renowned Royal Opera House in London where he successfully led the most comprehensive digital modernization in the organization's history.

Jason holds a bachelor's degree from the University of Lincoln, an ISEB Diploma in Business Analysis, and is a Fellow and Chartered IT Professional with the British Computer Society.

In this new leadership role at Western, Jason will continue advancing the efforts of his predecessor Mark Daley (formerly Chief Digital Information Officer) in overseeing the operations of Western Technology Services, ensuring our institution has the digital tools and technology platforms required to compete as a world-class research-intensive university.

I'd like to thank the members of the Selection Committee for their excellent work over the past several months: Rob Brennan, Jeff Hutter, Louise Koza, David Muir, and Joanne Paterson.

On a final note, I want to extend my sincere appreciation to the four Directors who stepped in to provide seamless support and interim leadership across WTS over the past year: **Rob Brennan** (Director, Application Services), **Brent Fowles** (Director, Cyber Security and Business Services), **Dave Ghantous** (Director, Infrastructure Services), and **Sergio Rodriguez** (Director, Client Services).
